



**ROYAL  
HIGHLAND &  
AGRICULTURAL  
SOCIETY OF  
SCOTLAND**

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**RHASS**

# **MEMBERSHIP TERMS AND CONDITIONS**





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## **WELCOME TO RHASS**

The Royal Highland & Agricultural Society of Scotland is for everyone who supports the very best standards in agriculture, forestry and stewardship of the countryside, which are such an essential part of our heritage – and our future.

Industries in our rural areas are major contributors to the economy and character of the country. Throughout the highlands, lowlands and islands, people manage and conserve our countryside and provide access to sport and recreation for millions and produce our food and drink.

With its history of encouraging advances in education, science, technology and craftsmanship over two hundred years, RHASS continues its charitable remit of supporting Scotland's land-based and allied industries, and of creating a wider public understanding of the management of the land and rural resources.

In these ways, we help support a healthy economy and employment and provide the wider public with the information they need to make balanced judgments on rural matters.



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## **1. MEMBERSHIP APPLICATIONS**

All applications are processed online at the [RHASS website](#). Members must provide a valid, unique email address which is not already linked to a membership.

Categories of Membership include:

- Annual Membership (Junior, Adult & Senior)
- 10-year Term Membership
- Life Membership

To qualify for Junior Membership, you must be under the age of 18 at the time of application or renewal. All Junior Membership subscriptions under the age of 18 require to have a parent, guardian or other responsible person over the age of 18 linked to supervise their Membership. Once the Junior reaches the age of 18, we will contact the parent/guardian/responsible person for permission to contact the Junior directly.

To qualify for Senior Membership, you must be aged 67 or over at the time of application or renewal.

All Membership appointments are made by the Directors. RHASS reserves the right to refuse any application for membership.



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Following approval of your membership, you will receive a welcome email with full details on your RHASS membership.

If you have applied for a 10-year term or Life membership, you will receive your certificate in the post once you have paid in full.



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## **2. MEMBERSHIP SUBSCRIPTION**

RHASS Membership year runs from 1st January until 31st of December.

Membership renewal notices will be sent by email if you have recorded an email address. If we have no email address on file your renewal notice will be sent by post. Renewal notices are sent at the end of November each year.

Membership of the Royal Highland & Agricultural Society of Scotland, and the benefits it confers (see section 5), is personal to the individual and may not be transferred to another person under any circumstances.



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### **3. PAYING FOR YOUR MEMBERSHIP**

The simplest way to pay for your Membership is to set up a recurring card payment. Members can also choose to pay their membership via direct debit.

Annual membership is collected on or around the 1st January each year.

Members who hold 10-year term or Life membership can choose to pay by instalments on a monthly or yearly basis.

Should a Direct Debit payment fail to go through, it will be re-processed again up to 14 days later. Should that re-presented payment again be unsuccessful, your membership will be set to a 'grace' status and we will inform you of this. Members with any outstanding membership payments will not be able to attend the Royal Highland Show as a member until their account is up to date, although other membership benefits will remain in place until the end of the membership year.



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Those who do not make payment for their membership at time of renewal will automatically be set to a membership status of grace. Grace members are entitled to all member benefits up until 31st of December with the exception of being able to attend the show.

Once your payment has been received, your membership will then be renewed and be in a current status. Please note, membership payments must be received by the deadline in order for members to attend the Show. This date will be communicated to you.



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#### **4. MEMBERSHIP REFUND POLICY**

Subject to the provisions below, members are not entitled to a refund of any membership fees following termination or cancellation of membership.

Members have the right to cancel their membership (where purchased online\*) within 14 days of purchase and receive a full refund. RHASS reserves the right to charge a member cancelling their membership for the costs of any services or benefits received in the period from purchase up to cancellation.

Members have the right to cancel the renewal of their membership for the following year prior to 1 January. Members may also cancel within 14 days of the renewal date (1 January). RHASS reserves the right to charge a member cancelling their membership for the costs of any services or benefits received in the period from renewal up to cancellation.

\* Refunds are not available for membership purchased at the Royal Highland Show or otherwise in person.





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In order for a refund to be processed you must do so by emailing [membership@rhass.org.uk](mailto:membership@rhass.org.uk) or calling 0131 335 6215 stating you no longer wish to be a member.

Refunds will be made in accordance to how payment was received. If paid by card, a refund will be made by card, and if paid by direct debit, a bank transfer will be processed.

Please note if you paid by cheque, we will require your account and sort code information to arrange a bank transfer.



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## **5. MEMBER BENEFITS**

### **Society**

Subject to compliance with the Society's Royal Charter, Bye-Laws and Regulations, a Member may:

- Stand for election as a Director of the Society
- Propose, second or support the nomination of a Member as a Ordinary Director of the Society
- Where resident in Scotland, vote in an election for the appointment of an Ordinary Director
- Endorse applications for the Society's Long Service Awards
- Report ploughing matches in Scotland for the award of the Society's medals.

Members have a governance role in the Society and any changes to the Society's contribution are put to the Members in a General Meeting. Membership fees are also set by Members at General Meetings



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## The Royal Highland Show

Members of the Royal Highland & Agricultural Society of Scotland receive:

- FREE ADMISSION on all four days of The Royal Highland Show (RHS) - provided membership subscription fees have been paid, and days selected, by the given deadline.
- Use of the The Pavillion and Members Village.
- Reduced rates for livestock/competition RHS entry fees.
- Complimentary Show programme.
- Members exhibiting livestock may apply for accommodation\* at the Holiday Inn Express Edinburgh Airport during the Show.

Member badges and other benefits are non transferrable

\*Subject to meeting criteria and accommodation availability.



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## **Royal Highland Centre Events**

The Royal Highland Centre (RHC), home to the Royal Highland Show, is Scotland's largest indoor and outdoor venue, delivering some of the biggest events in the country. The income generated by RHC provides funding for RHASS to continue to carry out its charitable activities.

Where early bird tickets or discounted admission to RHC events is secured, this will be highlighted to Members who have told us they want to hear about these events. Please ensure we have your email address.

## **Society Magazine**

Members will receive a printed souvenir edition of the Society Magazine following The Royal Highland Show (one per Member household), and regular updates on Society and Show news, and topics of interest. Please feel free to contact us if you have an idea for an article that may be of interest to other members.

## **The RHASS Library**

The Society's archive and library, within Ingliston House, includes a unique store of early books and periodicals, supplemented by new computerised editions of classic texts, not available in libraries of more recent foundation. The library is open to Members and other interested parties, by prior appointment with the House and Heritage Officer. Tel. 0131 335 6200.



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### **Hotel and parking discounts**

Members may claim a discount of 15% on all bookings and products with Secure Air Parks car parking for Edinburgh Airport, subject to availability. To obtain your discount please visit Secure Air Parks' website at [www.secureairparks.com](http://www.secureairparks.com) and enter the discount code RHS.

### **Chardon Hotels**

Members can use Atlas' Preferred rate, which will offer a discount on stays of up to 35% off the best available rates on IHG.com and subject to availability. This is bookable via the link below. Members can book up to 9 rooms via this method and you will need to enter your payment details in order to secure the booking.

To book this rate follow the link below and then click on the Holiday Inn Express you require and you will be directed to the booking page with the discount attached.

[https://www.google.com/maps/d/viewer?  
mid=1zbNXQyZ2WYYXWpugWlizot4pWYusRYHL&ll=52.48501  
012612734%2C-1.8741855620172987&z=13](https://www.google.com/maps/d/viewer?mid=1zbNXQyZ2WYYXWpugWlizot4pWYusRYHL&ll=52.48501012612734%2C-1.8741855620172987&z=13)

You can also use this discount for all the other hotels attached in the Atlas Portfolio.



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## **6. ATTENDING THE ROYAL HIGHLAND SHOW**

All members will be contacted in Spring each year to select the days you wish to attend the Royal Highland Show

Members are entitled to attend the Show on all four days, we ask you to select the days on which you wish to attend so we can manage capacity and to plan and manage resources efficiently.

Once you have confirmed the days you will be attending, you will then be able to purchase additional tickets including discounted tickets for friends and family, car parking etc.

On the lead up to the Show, you will then be sent your member pack, additional guest badges purchased, car parking tickets etc.

Member badges are non transferable and are personal to each Member. They cannot be passed to anyone else to use, and doing so risks your loss of Show access.



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## **7. SOCIAL MEDIA**

At RHASS, we love to hear from our members. When using any social media platforms to communicate with us or about the Society or Show, please be mindful of the comments you leave. We encourage inclusivity and we ask that you make sure your posts don't contain:

- Offensive or threatening language
- Potentially libellous accusations
- Disrespectful and disruptive comments

We moderate all our Social channels, any posts breaking the above guidelines will be removed by the RHASS Marketing team. We will also monitor our social media pages to ensure our guidelines are followed.



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## **8. QUERIES, COMMENTS AND COMPLAINTS**

RHASS aims to respond to any membership query, comment or complaint within 5 working days. This may be an acknowledgment of receipt whilst further investigations are carried out. If you have any queries or complaints please contact the Membership team on the details below. For data protection purposes, we can only discuss the Membership in question with the Membership holder unless prior authority has been given.

Our team are a crucial part of the charity. We have invested in our team and trained them on our culture, brand, policies and procedures. They will respond to your queries in a professional and knowledgeable way.

We understand things can go wrong, and customers may wish to raise concerns in the form of a complaint. Please do so in a polite and respectful manner.

- Telephone – 0131 335 6215
- Email – [membership@rhass.org.uk](mailto:membership@rhass.org.uk)
- Post – Membership Office, RHASS, Ingliston House, Royal Highland Centre, Ingliston, EH28 8NB.

Our Membership Terms and Conditions will be updated from time to time. As a Member, it is your responsibility to ensure you keep yourself up to date with the most recent version.