## 1. The promoter

The promoter is: Royal Highland & Agricultural Society of Scotland, a charitable organisation registered in Scotland with company number SC004561 and with its registered office at Royal Highland Centre, Ingliston, Edinburgh, EH28 8NB ("RHASS").

## 2. The competition

- 2.1 The title of the competition is "Win a holiday for two in the luxury resort of Ravenala on Mauritius with Kuoni".
- 2.2 Win an all-inclusive 6-night stay at The Ravenala Attitude hotel in the luxury resort of Ravenala on Mauritius for you and one guest by correctly answering the following question:

"The name 'Ravenala' is taken from a plant found in Madagascar. By what name is the plant also known?" (the "Competition Question").

#### 3. How to enter

- 3.1 The competition will run from 11.59pm (BST) on 9 August 2018 to 11.59pm (BST) on 12 September 2018 (the "Closing Date") inclusive.
- 3.2 All competition entries must be received by RHASS by no later than 11.59pm (BST) on the Closing Date. All competition entries received after the Closing Date are automatically disqualified.
- 3.3 To enter the competition, submit an answer to the Competition Question to competition@rhass.org.uk and provide your first name, surname, RHASS membership number and contact telephone number. Your competition entry must be delivered competition@rhass.org.uk by the Closing Date.
- 3.4 No purchase is necessary to submit a competition entry.
- 3.5 RHASS will not accept:
  - 3.5.1 responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
  - 3.5.2 proof of transmission as proof of receipt of entry to the competition.
- 3.6 By submitting a competition entry, you are agreeing to be bound by these terms and conditions.
- 3.7 For help with entries, please contact the RHASS on 0131 335 6200.
- 3.8 A competition entry will be selected at random by an individual who is not connected with the competition or its administration (the "Independent Individual"). If that randomly selected competition entry contains a correct answer to the Competition Question, then this will be the winning competition entry subject to these terms and conditions. If that randomly selected competition entry contains an incorrect answer to the Competition Question, then another competition entry will be selected at random by the Independent Individual. This process will be repeated until a competition entry is drawn that contains a correct answer to the Competition Question.

# 4. Eligibility

- 4.1 The competition is only open to all individual RHASS members resident in the UK and Ireland aged 18 years or over, except employees of RHASS and members of their immediate families or households.
- 4.2 In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. RHASS may require you to provide proof that you are eligible to enter the competition.

- 4.3 RHASS will not accept competition entries that are:
  - 4.3.1 automatically generated by computer;
  - 4.3.2 completed by third parties or in bulk; or
  - 4.3.3 incomplete.
- 4.4 There is a limit of one entry to the competition per person.
- 4.5 RHASS reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

# 5. The prize

- 5.1 The prize is a six-night stay for two people at The Ravenala Attitude hotel on Mauritius on an all-inclusive basis, based on two guests sharing accommodation over six consecutive nights, subject to availability.
- The holiday is provided by Kuoni, a luxury travel company with stores in Aberdeen, Edinburgh and Glasgow. Kuoni is brand of Der Touristik UK Limited, a company registered in England and Wales with company number 0395623 and having its registered office at Touristik House, One Dorking Office Park, Dorking, Surrey, England, RH4 1HJ ("Kuoni").
- 5.3 The holiday is for two people to travel by airplane in economy class from London to Mauritius for six nights returning on or before 31 December 2018. The prize includes transfers to The Ravenala Attitude hotel from the airport in Mauritius and return transfers from The Ravenala Attitude hotel to the airport in Mauritius. The prize does not include travel insurance, food and drink that is not otherwise included in the all-inclusive package, spending money, tax or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner.
- You will be responsible for ensuring that you and any person travelling with you are available to travel and hold valid passports, any necessary visas and travel documents for the holiday in question on the travel dates specified. Dates once notified to the travel agent cannot be changed.
- 5.5 The prize is subject to availability. There is no cash alternative for the prize.
- 5.6 The prize is supplied by Kuoni. RHASS reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond RHASS's control makes it necessary to do so.
- 5.7 The prize is not negotiable or transferable and cannot be used in conjunction with any other promotional package.
- In order to claim the prize you must respond to RHASS within 14 days of being notified by RHASS that you have won the prize stating that you wish to claim the prize.

# 6. Winner announcement

- 6.1 The winner of the competition will be notified on or as soon as practicable after the 13 September 2018 (the "Announcement Date").
- 6.2 RHASS will contact the winner personally on the Announcement Date, using the contact telephone number or email address provided with the competition entry.
- 6.3 RHASS will publish the name of the winner on <a href="www.rhass.org.uk">www.rhass.org.uk</a> from the 1 November 2018 for a period of 14 days.

# 7. Claiming the prize

7.1 If you are the winner of the prize, you will have 14 days from the Announcement Date to claim the prize by responding to RHASS stating that you wish to claim the prize. If you do not claim the prize within 14 days following the Announcement Date, your claim will become invalid.

- 7.2 The prize may not be claimed by a third party on your behalf.
- 7.3 RHASS will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available, or has not claimed their prize within 14 days following the Announcement Date, RHASS reserves the right to offer the prize to another competition entrant from the competition entries received before the Closing Date and selected by the process set out at condition 3.8.
- 7.4 RHASS does not accept any responsibility if you are not able to take up the prize.

# 8. Limitation of liability

Insofar as is permitted by law, RHASS, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by a breach of duty of RHASS, its agents or distributors or that of their employees. Your statutory rights are not affected.

## 9. Data protection and publicity

RHASS will only process your personal information as set out in the <a href="https://rhass.org.uk/media/1104/rhass-privacy-policy-0518.pdf">https://rhass.org.uk/media/1104/rhass-privacy-policy-0518.pdf</a>

#### 10. General

- 10.1 If there is any reason to believe that there has been a breach of these terms and conditions, RHASS may, at its sole discretion, reserve the right to exclude you from participating in the competition.
- 10.2 RHASS reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so.
- 10.3 These terms and conditions shall be governed by the laws of Scotland, and the parties submit to the non-exclusive jurisdiction of the courts of Scotland.